



5 September 2024

Addendum 1 for RFP 25 07 Cisco Smartnet Maintenance

This addendum provides the missing Appendix A as well as provides answers to questions submitted by prospective bidders. The University's answers are shown in **RED**.

A handwritten signature in blue ink, appearing to read "Amber Floyd", is written over a horizontal line. The signature is somewhat cursive and is partially obscured by a red rectangular box.

Amber Floyd

Buyer, Procurement, and Contract Services

Is it OK to quote third party hardware support or is this bid for Cisco OEM Smartnet support only?

This bid is for Cisco OEM Smartnet support only.